

Privacy Policy

At **SRG Housing Finance Limited** (hereinafter referred to as “SRGHFL”, “we”, “us”, etc.) a company incorporated under the provisions of Companies Act, 1956, having its registered office at 321 S.M. Lodha Complex, Near Shastri Circle, Udaipur- 313001, Rajasthan, India, we value your trust and respect your right to privacy.

This Privacy Policy is for the website - www.srghousing.com and served by SRGHFL and governs the privacy of its users. This Privacy Policy provides you with details about the manner in which your data is collected, stored and used by us. The policy sets out the different areas, where user privacy is concerned and outlines the obligations & requirements of the users, the website and website owner. You are advised to read this Privacy Policy carefully. If you do not agree to the terms of this Privacy Policy, please do not further use or access SRGHFL website.

Customer’s confidentiality and privacy are of utmost concern to us. Our employees treat the information we have concerning your accounts in the same responsible and confidential manner that we want our own financial affairs treated. This website complies with all applicable laws in India and requirements for user privacy.

Collection of personal information

We collect information from you regarding name, addresses, telephone number, email addresses, income, liabilities, passport number, Aadhaar No. PAN, bank account details including details linked to credit/debit payment instruments, information about your mobile phone, any personal details that may have been voluntarily provided by the customer. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personal identification information, except that it may prevent them from engaging in certain Site related activities. We will not provide any of your personal information to other companies or individuals without your permission.

Web Browser Cookies

A "cookie" is a small text file that may be used, for example, to collect data about website activity. A cookie is a data file that certain websites write to your computer's hard drive when you visit such sites.

Cookies helps to store information about your preferences and passwords allow you to move to different pages of our secure site without having to re-enter your password information. Any information collected is stored in secure databases protected via a variety of access controls and is treated as confidential information by us.

Protection & Security

To protect your personal information we adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our Site.

Upon request, we will remove or block your personal information from our database, thereby canceling your registration. However, information may remain stored in archive on our servers even after the deletion or the termination of your account.

We may use the personal information to improve our services to the customers and to keep the customers updated about its new products or other information that may be of interest to the customers.

However, we may share information to our service provider & agents in the normal course of business operations, for providing services such as collection of fee/dues etc. Further, we may be required to disclose customer's personal and financial information to the statutory authorities in connection with any legal process in accordance with applicable laws.

Changes to this privacy policy

SRGHFL reserves the right to change or update this Privacy Policy or any other of our policies/practices at any time without giving any prior notification. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. Hence Customers/Users are requested to go through the privacy policy statement on a regular basis.

Contact us

For any queries/ questions about this Privacy Policy or about how we handle your Personal Data, please notify us by e-mail at info@srghousing.com and we will use all reasonable commercial efforts to promptly determine and correct the problem.

Others

1. This Privacy Policy does not create any contractual or other legal rights in or on behalf of any party, nor is it intended to do so.
2. SRGHFL retains all rights (including copyrights, trademarks, patents as well as any other intellectual property SRGHFL retains all right) in relation to all information provided on or via this web site (including all texts, graphics and logos).

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